

NBSurvey Report for:

The New PMG Appointment System 2013

Organisation: Pulborough Medical Group

Created: 18/03/2013

Period: 01/04/2012 to 15/03/2013

	Responses
PMG Kiosk Reception	2
Total	2





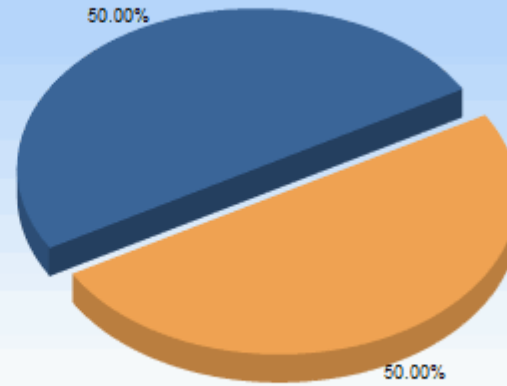
Introduction

This report provides the results for the The New PMG Appointment System 2013.

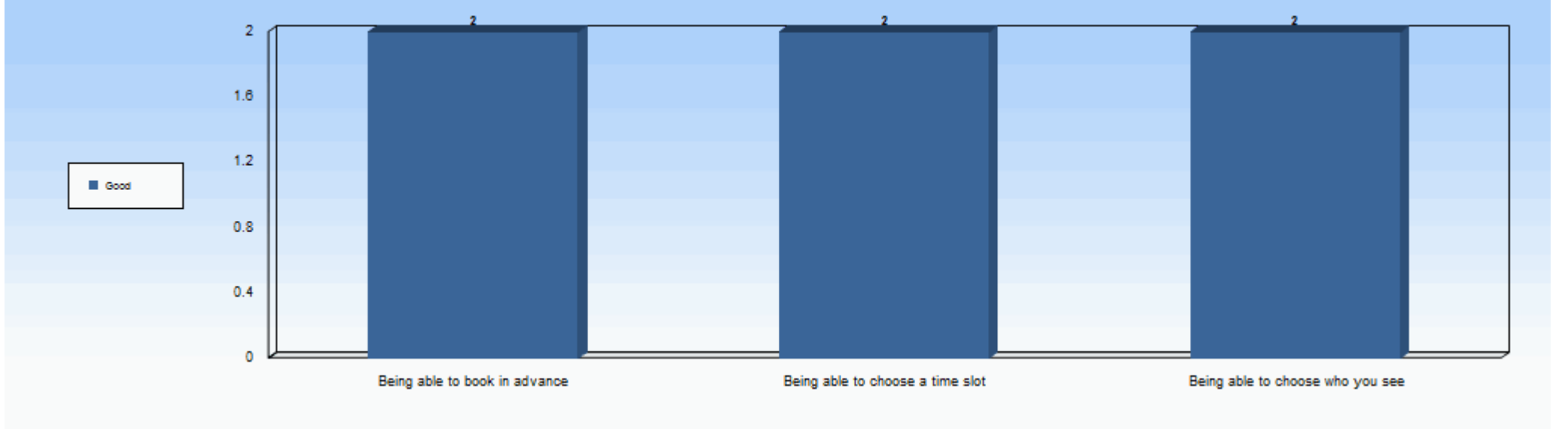
The report does not grade, rate or benchmark the performance of the Service. The information provided in this report displays the feedback in a tabular and graphical format. The results for each question asked are contained within this report.

1: Are you aware of the new developments that have been made to our appointment booking system?

■ 1: Yes 1 50.00%
■ 2: No 1 50.00%
Total: 2 100.00%

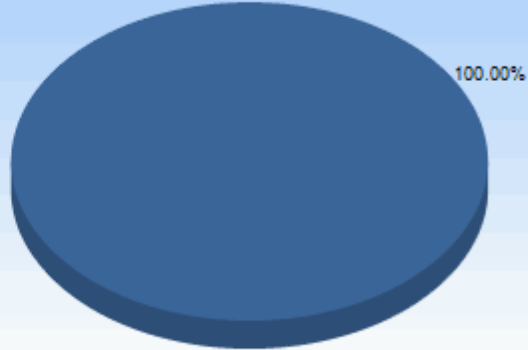


2: You are now able to book your appointments for a future date, please rate the following:



	Good		Total	
Being able to book in advance	2	100.00%	2	100.00%
Being able to choose a time slot	2	100.00%	2	100.00%
Being able to choose who you see	2	100.00%	2	100.00%

3: If there was a facility to manage your appointments online, would you use this service?



■ 1: Yes 2 100.00%
Total: 2 100.00%

4: Do you have any comments or suggestions regarding the new appointment system?

no

5: Do you think that this is an effective way of asking you about your experiences and views?

■ 1.00: 1 (very effective)	1	50.00%
■ 2.00: 2	1	50.00%
Total:	2	100.00%

